



- · System based on respect for people
- Hierarchy and Authority

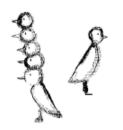




- Fire fighting •
- Lack of data ٠
- Problem solving skills •
- Decision marking processes •



- Taken 18 months
- · Move past the tools
- Data/ Data/ Data
- Stop a fire
- Talk Time





Never doubt that a small group of thoughtful committed people can change the world. Indeed it's the only thing that ever has.

> Margaret Mead Winter, speaker, educator