



Wrap-up

Value Chain Innovation Forum
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Instinct, assumption and willpower
cannot compensate for lack of
objective planning, organization and
measurement in a value chain.





Key Takeaways

- Toyota's success is an outcome of how they manage the supply/value chain, less themselves
 - » Peter Hines
- Big Hairy Audacious Goals. Strategy is not a laundry list of tactics.
 - » Virginia Zimm
- Six sigma: you do not require a bus load of statisticians.
 - » Dan LaPlain
- Lean thinking gets me up in morning, enables business transformation (11% cost reduct, \$25 / \$41m costs)
 - » Jack Barclay



Key Takeaways


- Putting structure around communications and operations, created passion to reduce waste.
 - » David Tanner
- Need to be serious, objective, passionate, and focus on people-enabled strategy deployment.
 - » Peter Hines
- Government programs can play a critical role in enabling change through providing support
 - » LSS Panelists
- Establishing control and focusing on reducing individuals' burden increases chances of success
 - » Peter Hines





Follow-Ups

- Presentations
- Feedback survey
- Summary report
- Video snapshot
- Tools and resources
 - » Value Chain Management Centre
 - » National
 - » International
- VCM workshops



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